

What's the Upgrade Protection Plan?

- MindManager

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The Upgrade Protection Plan (UPP) is an annual subscription that protects your investment in MindManager by ensuring access to new feature releases and to telephone support.

The Upgrade Protection Plan (UPP) for MindManager for Windows or MindManager for Mac is only available in combination with the purchase of a new or upgrade license.

Publishing & sharing is included with UPP.

Benefits include:

Guaranteed Access to New Features:

- Customers covered by the Upgrade Protection Plan will receive all new feature releases, including major upgrades, for the software you purchased i.e. MindManager for Windows or MindManager for Mac during the UPP subscription.

Service and Support:

- Telephone helpdesk support is available during normal business hours to customers under the Upgrade Protection Plan.
- UPP also ensures priority queuing for cases submitted online.

Cost Savings:

- The cost of an annual Upgrade Protection Plan is roughly equal to 25% of the standard license price for MindManager.
- Historically, the upgrade price for a new major release of MindManager has been roughly 50% of the license standard license price.

Please note that Upgrade Protection Plan subscriptions purchased using a credit card will be automatically renewed at the annual subscription price.

If you cancel the contract, you keep the last delivered MindManager version, but you do not receive any further free MindManager upgrades.

To find the **Upgrade Protection Plan terms and conditions**, visit this [page](#).
