

Why are MindManager versions no longer supported?

- MindManager
- MindManager Enterprise
- MindManager for MS Teams

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MindManager periodically “retires” older versions of its software in order to focus our resources on developing and supporting newer versions.

MindManager will generally provide support to customers for current versions of its software and up to two versions back.

When a version of MindManager software is “retired,” live Technical Support is discontinued for that version. Self-service support through the Knowledge Base and [forums](#) remains available.

To find out which MindManager versions are no longer supported, visit the [Product Lifecycle Policy](#) page.

Note on perpetual licenses

Even though our "perpetual" licenses are in principle valid for an unlimited period of time, the technical progress of hardware and software may mean that these licenses cannot be used in practice to run older versions of the software for an unlimited period of time.

Also, because legacy licenses may not be compatible with new operating system versions or computers, in certain situations, the purchase of a new license for the current version of MindManager may be necessary to ensure safe operation.

To see the system requirements for supported MindManager versions, visit this [page](#).

To see the system requirements for not supported MindManager versions, visit this [page](#).