

What can I do if I can't start the webinar session?

- MindManager for MS Teams
- MindManager Server
- MindManager
- MindManager Go

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We use the tool "GoToWebinar" for our webinar sessions.

If you're having trouble connecting to your meeting, review some of the troubleshooting tips and articles listed below.

Select the situation that's most applicable to you (support source: <https://support.goto.com/meeting>).

System requirements for Attendees

Why isn't the download working?

I got an error message when trying to download the software

I got an error message when trying to join the meeting

I can see the meeting , but I can't hear the audio (or vice versa)

I see a "Service currently unavailable" message